

8 | ESCALATOR

Warehousing | Site Delivery | On-Site Logistics | Installation Support



KLOSE | INDUSTRIAL
SERVICE
YOUR TOTAL SOLUTION PARTNER IN ASIA-PACIFIC

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SCOPE OF SERVICE:

ESCALATOR & ELEVATOR

Our customers are in the service of people every day and help to make the lives of millions of people a little easier. They manufacture and maintain escalators and elevators, or plan public buildings. These complex and often unwieldy systems usually have to be moved-in and installed at very tight and hard-to-reach spaces, further increasing the challenge of the task and introducing potential points of failure. Furthermore, this often needs to happen during operating hours and in high-class environments. Good advice is expensive in such cases, or it comes from **KLOSE**. We serve the industry everywhere, whether in department stores, train stations, airports, hardware stores, or wholesale markets. We handle importing, storing, transport to site and move-in, as well as installation. We are also frequently involved in exchanging an existing escalator or elevator at the end of its lifecycle.

ON-SITE LOGISTICS

We provide dedicated and trained teams that handle unloading at site, detailed delivery checks and reporting, cross-transport and move-in to the installation location. Additionally, they perform sequencing of materials, parts, and systems by floor and lend a helping hand to installers and fitters. Thus streamlining site execution and maximising efficiency and quality.

INSTALLATION SUPPORT

Upon request, **KLOSE** can provide certified and trained technicians to assist with the installation of escalator and elevator systems. If desired, they can handle an installation independently or jointly with the customer's lead technician. We frequently send our technicians for relevant training and certification to ensure they are always up to date with the latest models and methods.

CONSTRUCTION DELIVERY

Delivering to construction sites pose challenges for any logistics provider and freight forwarder. Unknown conditions at the delivery site, difficult-to-access transport paths, or unsuitable and missing equipment for unloading. And on top, it starts raining. Delays, damages, and even loss of material is practically preprogrammed. But this is not the case with **KLOSE**. Special heavy-duty trucks equipped with offroad-ready, carry-on, and remote controlled forklifts that work day and night, rain or shine, make construction deliveries a breeze. Thanks to the integrated logistic concepts of **KLOSE**, deliveries are done on time while eliminating material losses.



OUR SCOPE IN DETAIL

- > Construction delivery with specialised trucks equipped with carry-on forklifts.
- > Warehousing escalators, elevators, and their related parts in tailored warehouses with overhead cranes.
- > Inspection of incoming equipment from overseas manufacturing sites for completeness & defects.
- > Inventory management, order-picking, and sequencing for Just-In-Time & Just-In-Sequence delivery.
- > Unloading on-site with digital proof of delivery and a digital delivery checklist to ensure completeness.
- > Transfer to storage location on-site and uncrating and sequencing per floor and install location.
- > Internal cross-transfer and lifting to move items to the final location.
- > Lifting, rigging, and moving of escalators using Pick & Carry Cranes, A-Frames, and other methods.
- > Alignment and levelling of escalators and handover to installation teams.
- > Support with escalator & elevator installation and assembly.
- > Rental of special equipment and consulting on the best rigging methods for given location.
- > Provision of qualified and certified manpower to assist OEM with related works.